

GREENSIDE GROUP PRACTICE

STATEMENT OF PURPOSE

**88 GREENSIDE ROAD
CROYDON
SURREY
CR0 3PN**

Tel: 020 8240 0072

Fax 020 8240 0074

Email: susan.farrant@nhs.net

Website:

www.greensidemedicalpractice.co.uk

**26 LENNARD ROAD
CROYDON
SURREY
CR0 2UL**

Tel: 020 8680 2270

Fax 020 8649 8763

H83631

The name & address of the registered provider is:

Greenside Group Practice

88 Greenside Road, Croydon, Surrey CR0 3PN
26 Lennard Road, Croydon, Surrey CR0 2UL

Mission Statement

Provider of excellence in patient care

Registered Managers:

Dr Marc Ravetto
Mrs Susan Farrant

Greenside Group Practice has 4 partners. 3 clinical & 1 non clinical

Primary Health Care Team

Dr M Ravetto MBBS, MRCP, DRCOG (male) trained at University College Hospital, London and qualified in 1991, registering in 1992. He provides contraceptive services, maternity medical services and child health surveillance services.

Dr T Chan MBBS, MRCP, DRCOG (male) trained at St Bartholomew's Hospital, London, and qualified in 1990 registering in 1991. His medical interests include elderly care medicine and health promotion. He provides child health surveillance, contraceptive services and maternity medical services.

Dr K Vegasana MBBS, MRCP, DFRH (male) qualified in India in 2000, and registered with the General Medical Council in 2003. He completed general medical training in various posts in London and Maidstone, and GP training in London. Areas of interest include contraceptive services, antenatal services and chronic disease management.

Dr S Qureshi MRCGP, DFSRH, DRCOG (female) qualified in Pakistan and registered with the General Medical Council in 2007. She has special interest in women's contraception and sexual health. Her areas of interest include health promotion, women's health and family planning.

Dr K Rajasingam MBBS, DA, MRCGP (female) qualified in Sri Lanka in 1984 and registered with the General Medical Council in 1996. She has special interest in chronic disease management, child health and maternity service.

Nurse Practitioner – Barbara Brook SRN, RSCN is an experienced Practice Nurse who has done extra training to enable her to perform at a higher level as a Nurse Practitioner and an Independent Nurse Prescriber. Barbara is able to examine, diagnose, treat and prescribe. She has a special interest in family planning, sexual health and respiratory conditions.

Practice Nurse – Sian Smith studied at Northumbria University and qualified as a Registered General Nurse in 2004. She worked in Emergency Admissions in secondary care before moving into Practice Nursing in 2010.

Practice Nurse – Helen Ravetto trained at the Middlesex Hospital in London, qualifying as a Registered General Nurse in 1989. She has specialised in critical care nursing until moving into Practice Nursing in 2011.

The Practice Nurse areas include all of the following: blood tests, cervical smears; diabetes; heart disease; blood pressure; thyroid; weight and asthma monitoring; phlebotomy; all adult and children vaccinations and immunisations; general contraceptive advice; ear syringing; dressings; suture and clip removal and new patient health checks.

The Health Care Assistants are Sarah Kellner Maureen McDonagh & Ann Sweeney. Their duties include NHS Health Checks (invitation letter only); new patient health checks; 16 year-old health checks, B12/flu/pneumonia injections, weight and blood pressure monitoring; smoking cessation clinics and assisting the nurses behind the scenes with

administration support and monitoring stock etc. Maureen runs a Thursday morning blood taking clinic at Greenside Road

The Practice Staff

The Practice team is led by the Managing Partner Mrs Sue Farrant & is supported by Mrs Debbie Williams, Operations Manager.

Reception Team Leaders

Jenny de Rougemont Greenside
Carol Hudspith Lennard Road

Secretaries

Cath Tiernan
Lesley Hows

Reception/Data input/Scanning

Rita Carter
Jackie Jaques
Linda Millen
Paula White
Jackie Williams
Kathy Gill
Sue Cosgrove
Tish Suriyagoda

In order to ensure equality, diversity and human rights we are able to provide services such as chaperones, interpreters and the choice of male or female doctors.

The Attached Staff

District Nurse Team is led by Stan Piekarski

Midwife is available every Friday afternoon at Lennard Road

Welfare Benefits advisor is at Lennard Road on a Thursday every fortnight

The Health Visitor is based off site

Greenside Group Practice has a constantly growing list size of 8061, showing an increase of nearly 1000 patients over the last 12 months. The practice operates from two separate sites, both in the Broad Green area of West Croydon.

Our Lennard Road surgery was completely refurbished with an extension completed in 2012. We have disabled facilities including parking and access. The Greenside site has been regularly upgraded and maintained and is also DDA compliant.

Our catchment area has a diverse population with multi ethnicity plus a high percentage of low income families and young single parents. In addition we also have

- the 8th highest percentage of deprivation in Croydon
- the 4th highest percentage of under 5's in Croydon
- a permanent travellers' site to whom we provide a variety of healthcare services
- a higher than Croydon average of young people registered, many of whom have mental health needs

The regulated activities under CQC are

- Diagnostic and screening procedures
- Family planning
- Maternity & midwifery services
- Treatment of disease, disorder or injury

Our aims and focus are

- to fulfil our PMS contractual obligations
- to achieve our QOF and QUIP aspirations
- to continue to recruit, retain and develop a highly motivated and appropriately skilled workforce
- to provide an equitable health care provision across our practice population
- to safeguard both children and vulnerable adults by ensuring that all staff receive appropriate training
- to improve communication between the surgery and the patients by further developing the PPG
- to ensure there is a robust IT team to support the business of Greenside Group Practice
- to continue to develop the practice by ensuring that all services provided are constantly reviewed and enhanced
- to provide a clean and safe environment
- to be actively involved in our local CCG

We have plans to become a training practice for both doctors and nurses and are committed to the ongoing training of our clinical team. Both clinical and administrative staff are given an annual appraisal where the goals of the individual are discussed and realistic targets are set.

We endeavour to treat all our patients with dignity, respect and honesty whilst providing a service that is safe, effective, caring, responsive to people's needs and well led.