

**GREENSIDE GROUP PRACTICE**  
**MINUTES OF THE PATIENT PARTICIPATION GROUP MEETING**  
**MONDAY 2<sup>nd</sup> JULY 2018**

**Present :** Jane Passfield (Practice Manager), Paul Dancy (Chairman), Susan Horner, Peter King, Sandra Bryant (Minute Taker)

**Apologies for Absence:** Apologies from Alex Anthony

**Minutes of Last Meeting :** Approved

**Matters Arising:**

**Physio update:**

The Physio contract is now out to tender Croydon wide.

**Practice News:**

**NHS 70th Anniversary/ Working at Scale**

All Croydon Practices closed last Wednesday and attended the Selsdon Park Hotel and worked together in different groups, for the NHS 70<sup>th</sup> anniversary. At 4.30 pm there was an award ceremony where each network nominated a candidate.

**Working at Scale:**

The NHS is changing to the extent of wanting people to work as groups of practices. There are several different models being discussed such as: GPs becoming part of a company. Using call centres for appointments etc. Centralising letters/referrals/scans.

Croydon is looking at all the different options of working together.

Sue was concerned that with centralisation in Health Centres, especially in the District Nursing area. When this occurred before the service deteriorated, waiting lists grew and nurses left.

Sue was also concerned that at Moorfields in CUH had stopped emergency walk in appointments and suggested that patients see a GP for a referral out of the hospital. This is trying to make practices mini Health Centres.

## **Social Prescribing**

Jane has set up a social prescribing network at Woodside and is trying to set up a similar one with East Croydon Network. A Community Centre would have to be organised to hold meetings.

## **GDPR Update:**

Jane informed the group that on 25<sup>th</sup> May she gave a presentation to all the practice staff regarding the GDPR new legislation.

Jane presented the PPG Group with the latest update

Paul was concerned that he held contact details of the PPG group. The members of the present group attending this meeting today were all happy and agreed that the PPG Chairman should continue to hold email addresses/telephone numbers for the group. This will be picked up again at the next meeting with non attenders of this meeting.

## **Where we are going as a group**

Jane said that the practice would like the PPG to carry on and had no intention of disbanding it. The attending group agreed with Paul that we are happy to get regulation updates, as long as it is beneficial to the practice.

## **Date of next meetings:**

- 8<sup>th</sup> October
- 10<sup>th</sup> December