

GREENSIDE GROUP PRACTICE
MINUTES OF THE PATIENT PARTICIPATION GROUP MEETING
MONDAY 10th DECEMBER 2018

Present : Jane Passfield (Practice Manager), Paul Dancy (Chairman), Susan Horner, Sandra Bryant (Minute Taker) Jonathan Bell

Apologies for Absence: Apologies from Peter King

Minutes of Last Meeting: Approved

Matters Arising: There were no matters arising

Social Prescribing:

Saria, a Health Connector from the Thornton Heath area, explained that Social Prescribing was for the needs of patients and to deliver what activities the patients needed. Examples would include youth clubs, line dancing, gardening in fact any activity that patients wanted to participate in. These activities would mean less GP appointments, because some patients are just lonely and have nowhere else to go to.

Patients would not need a referral for such activities. The Heath Connector would circulate lists of what was happening locally and where.

Jane explained she is on the project board but seems to have been left out of the loop. The practice is very aware of Social Prescribing but nothing has happened.

Saria explained that Health Connectors would spend some time at each site and liaise with the practice and it is hoped to start in January 2019.

Practice News:

a) EMIS Update:

At the moment Greenside Practice is still using Vision on both sites – this is due to a configuration problem at Country Park Practice – it was agreed that both sites will go live to EMIS around April 19.

Interoperability:

Interoperability is connecting care and improving care through development of IT systems. Advertising this form will commence soon for patient awareness.

b) Additional Registrar:

The Practice has an additional registrar until April 2019. She will do 3 sessions a week and will be supervised by Dr Chan.

c) Flu Update:

All Croydon practices have now had their allocated flu vaccine for under and over 65s delivered to them.

Patient Survey 2018/19

The PPG members agreed that the same questions be asked for the next patient survey. This would enable a correct comparison from previous surveys. PPG members agreed to hand out the survey.

Any Other Business :

Sue explained that she had a family health problem over the weekend. She phoned the practice and was advised to phone 111. She was not told about the GP Hubs. Jane explained that there are 3 Hubs in Croydon where a patient would be seen by a GP.

Sue also enquired about prescribing and booking an appointment on line. Jane explained that there were 2 ways to do this: a) Go to my GP app – download and book appointment or b) Ask the reception to print out an on line appointment and follow the instructions to book online.

Paul was concerned that Croydon was the worst/second worst area for air pollution thus causing more Asthma sufferers.

Also Paul had read an article that the NHS was telling doctors to stop prescribing tablets for blood pressure. Jane was not aware of this.

Dr Vegasana attended the meeting at this point Paul asked him the question. Dr V explained that there were many items which could not be prescribed – such as paracetamol, shampoo, and items which could be bought over the counter, but was completely unaware of medicines such as blood pressure tablets.

Jane told the group that they expecting a visit from the QCC towards the end of March 2019. She explained that the practice was waiting for an infection control proof “post box” for urine samples to be delivered to all sites. This would ensure that staff would not handle any sample and all samples would be completely confidential.

Paul asked Jane, on behalf of the group, to wish all the GPs and staff on all sites a very happy Christmas and New Year.

Date of next meeting: The next meeting will be on Monday 28 th January 2019