

GREENSIDE GROUP PRACTICE
MINUTES OF THE PATIENT PARTICIPATION GROUP MEETING
MONDAY 14th MAY 2018

Present : Jane Passfield (Practice Manager), Paul Dancy (Chairman), Susan Horner, Peter King, Sandra Bryant (Minute Taker)

Apologies for Absence: Apologies from Alex Anthony

Minutes of Last Meeting : Approved

Matters Arising:

There were no matters arising

Practice News:

- Dr Newlands is now on maternity leave.
- Dr Ladan is the registrar until August 2018. Jane explained that Dr Ladan has already passed her exams but continues as Registrar until August.
- Jane informed the group that feedback from patients had been there were problems with getting an appointment - Greenside now have more GPs which are being used on a long term basis. There is also Nurse Practitioner in post every Wednesday at Greenside.
- Dr Chan is currently on bereavement leave as his father has passed away. He should be back next week. Paul asked Jane to pass on our condolences.

Data Protection:

Jane informed the group that the GDPR is being implemented from 25th May. The practice is currently updating procedures and policies. This will be discussed at the next PPG meeting.

Health Talk:

The health talk on heart problems arranged for the 17th April was cancelled due to lack of interest from patients. This was very disappointing as Dr Ladan had put a lot of work and time preparing for this talk. However, this talk is to go ahead at the end of this meeting. Jane recommended that health talks be put on hold for the time being. Country Park have stopped their health talks and organised an annual community fair instead. They have also set-up a Woodside and Shirley GP Pop every

Tuesday which is held in Ashburton Hall between 10.00 am and 12 noon. Activities are arranged each week and is well attended. East Croydon Network hope to be setting up this Social Prescribing initiative soon.

Physio Update:

At the moment CUH hold the contract for physiotherapy within Croydon. There has been a fairly long waiting list for patients. The CCG put together a pilot with Croydon Physio – they went into several GP Practices who were high referrers and run a pilot of what they could offer to Croydon Patients. This has been very successful.

Physio Contract will go out to tender.

Any Other Business:

Sue mentioned that it would be useful for patients to know if they had to fast for a blood test, as it is not stipulated on the blood forms. Also if they had to provide a urine sample could they hand this into CUH – JP confirmed they can. JP to reiterate to all staff

Date of next meetings:

- 2nd July – at this meeting we will discuss where we are going as a group
- 8th October
- 10th December